Counseling & Psychological Services

James A. Taylor Building, 3rd Floor
320 Emergency Room Drive
CB# 7470
Chapel Hill, NC 27599

919-966-3658 [1]
FAX 919-966-4605
After Hours 919-966-2281 [2]
TDD 919-966-6574
T - 711 [3] (NC RELAY)

Send Us E-Mail

caps@unc.edu [4]

caps@unc.edu [4] is available for outreach requests to the campus community, interview requests, or any general questions about CAPS and CAPS services.

For urgent concerns during regular business hours, please call 919-966-3658. For urgent concerns after hours, please call 919-966-2281. caps@unc.edu [4] is not to be used for urgent concerns or emergencies.

To request an appointment with a provider, to change or cancel an appointment, please call 919-966-3658. For medication refills, please reach out directly to your provider.

CAPS referral coordinators CAPSreferrals@unc.edu [5]

Directions to Counseling and Psychological Services from:

- The Pit: Head towards the bell tower, and turn left on south road. Walk behind the Stone Center - you'll pass the UNC football player statue on your left. Go up the hill using either the stairs or ramps between the stadium and parking garage. The James A. Taylor building is at the top of the hill. See video directions to CAPS from the Pit [6] for a visual reference.

- Student Academic Services Building: When going towards towards the football stadium...
take a left behind Morrison Residence Hall, past the bike racks. A sidewalk will be on your
right that heads into the woods, take that sidewalk (with the stadium on your right). Soon,
the James A. Taylor building will be the building in front of and slightly to the left of you.

- Health Sciences Library: From the front of the Health Sciences Library, head toward
Franklin St. on S. Columbia. After passing Bondurant Hall on the right, take Medical Drive
also on your right. Follow Medical Drive around the bend and you will come to a small
intersection. At this intersection, take a left. The path will dead-end into a building, take the
door into the building. Following the hallway, taking a left when the hallway dead ends. You
will then go through a set of double-doors, through another hallway, and through another
set of double doors. This will put you on the second floor of the James A. Taylor building.
See video directions to CAPS from the HSL [8] for a visual reference.

- Off campus: Take Manning Drive. Turn towards the Emergency Department of UNC
Hospitals onto Emergency Room Drive (also known as Hibbard Drive). The James A.
Taylor building will be at the end of the drive on the left.

If you are driving, you will need a parking pass. If you need a parking pass and would like to print
one at home before you walk in, please call 919-966-3658. You can also obtain one at the 1st
floor front desk prior to going to CAPS on the 3rd floor. The pass needs to be placed in a visible
location on your car immediately. Once you have your parking pass and it has been placed on
your car, you can proceed to check-in for your appointment. If you do not get a pass you run the
risk of getting a ticket and/or being towed.

On the bus:

There are a number of bus lines that drop off near the James A. Taylor building, however; there
is no bus route that goes directly to CAPS. The A, CCX, CL, CM, CPX, CW, D, FCX, G, J, N, NS,
T, and V all pick-up and drop-off at the Health Sciences library, located to the West of CAPS on
S. Columbia Road. The A, CCX, CL, CM, CPX, CW, D, FCX, G, J, JFX, N, NS, S, T and V drop-off
and pick-up on Manning Road in front of UNC Hospitals, The James A. Taylor building is
directly north of this stop. For more information on specific bus routes and schedules visit Chapel
Hill Transit [9]. If you are not sure which bus route to take GoTriangle.org [10] can help map your
route.

Source URL: https://caps.unc.edu/about-us/contact-us

Links
[1] tel:19199663658
[2] tel:19199662281
[4] mailto:caps@unc.edu
[5] mailto:CAPSreferrals@unc.edu
[7] https://www.youtube.com/watch?v=3yYunBHxRqa
[8] https://www.youtube.com/watch?v=oqwLR6wBZYs